

Lifting Health, Safety, Security and the Environment: the PALFINGER HSSE policy

As a world-leading producer and supplier of innovative crane and lifting systems, we address our customers' challenges and create added value from them. In doing so, we are systematically continuing our journey as a provider of smart and innovative complete solutions with enhanced efficiency and operability and making the most of the potential that digitalization offers throughout the production and value chains. In achieving this goal HSSE is an essential part of our business. In everything we do, we are aimed towards protecting Health, Safety, Security and the Environment. By developing our strong HSSE culture we aim for zero harm to people, the planet and assets.

PALFINGER's HSSE policy is based on the following principles:

Customer focus

We work in close partnership with our customers, which allows us to understand their requirements and expectations regarding both our products and services and our organization, as well as to fulfill them while delivering added value to the bargain. That's how we gain such highly satisfied customers.

Continuous improvement

We are constantly working on making improvements in all areas of the company to optimize the efficiency and effectiveness of our products and services. This is underpinned by systematic and preventive risk and opportunity management and our focus on prevention and autonomy in HSSE management. Our commitment to continuous improvement of our HSSE management system is part of this strategy.

Our employees: the key to our success

We encourage, support, and empower our employees to play active roles in HSSE and help to maintain our high standards of HSSE. That way, we ensure that our employees make the most of the key part they must play in implementing and safeguarding top HSSE requirements.

• Collaboration with suppliers and partners

We enjoy close working relationships with our suppliers and partners. This enables us to ensure that our products and services meet the very highest standards and guarantee the best possible HSSE outcome. We expect our suppliers and partners to meet the same exact HSSE standards as we do ourselves.

Compliance with statutory and regulatory standards

We undertake to fulfill all requirements and both statutory and regulatory standards applicable to our products and services as regards quality, safety, and the environment. The health of our employees takes top priority, especially occupational health, and safety. We follow all national and international regulations and are committed to compliance with the highest ethical standards across all our business areas.

• Environmental and sustainability aspects

We are conscious of our responsibilities to society and the environment and do our utmost to develop and implement sustainable solutions. We endeavor to minimize the environmental impact of our products and services as well as to make our production processes as energy-efficient and economical as possible, thereby helping to protect the environment.

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