

APPENDIX A



A MEMBER OF THE PALFINGER NORTH AMERICA GROUP

American Roll-Off Warranty and Guarantee Terms

Palfinger American Roll-Off grants the end customer one (1) year of full guarantee and three (3) years on load bearing structure not including wear items (rollers, pins, etc).

The guarantee period starts to run on handover to the end customer, though no later than 6 months after delivery by Palfinger American Roll-Off to the contracting partner.

The Palfinger American Roll-Off Warranty Claim Form must be used to handle the warranty cases; it is therefore called the “agreed form” in the warranty contract.

Optional Extended Warranty Program

With the purchase of the optional extended warranty program listed in the most current Palfinger American Roll-Off Price List, the standard warranty period will be extended to 12 months of full guarantee.

The optional extended warranty must be purchased with the unit to be valid. The extended warranty becomes void if the contracting partner does not register the unit within the time limit set out in the main section of the Warranty & Guarantee Terms.

The extended warranty program does not extend to hydraulic pumps.